UNITED STATES DISTRICT COURT NORTHERN DISTRICT OF ILLINOIS

| GEORGE KOSTAKIS, individually and as the representative of a class of similarly-situated persons, |)) |
|---|--------------------|
| Plaintiff, |) Civil Action No. |
| v. |) CLASS ACTION |
| CARVERTISE, INC., a Delaware corporation, |) |
| Defendant. |) |

CLASS ACTION COMPLAINT

Plaintiff, GEORGE KOSTAKIS ("Plaintiff"), through his attorneys, brings this action on behalf of himself and all others similarly situated, and alleges the following against Defendant, CARVERTISE, INC. ("Defendant"):

PRELIMINARY STATEMENT

- 1. This case challenges Defendant's practice of sending unsolicited automated text messages to the cellular telephones of Plaintiff and Class members in violation of the Telephone Consumer Protection Act of 1991 ("TCPA"), and the regulations promulgated thereunder by the Federal Communications Commission ("FCC").
- 2. Defendant sent at least one unauthorized text message (the "Text") to Plaintiff's cellular telephone using an automatic telephone dialing system ("ATDS" or "auto-dialers") for the purpose of soliciting business from Plaintiff.
- 3. The TCPA regulates, among other things, the use of auto-dialers. Specifically, the TCPA prohibits the use of auto-dialers to make <u>any</u> call to a cellular telephone number in the

absence of an emergency or the prior express consent of the person being called. 47 U.S.C. § 227(b)(1)(A)(iii) (emphasis added).

- 4. The TCPA defines ATDS as "equipment that has the capacity (A) to store or produce telephone numbers to be called, using a random or sequential number generator; and (B) to dial such numbers." 47 U.S.C§ 227 (a)(1).
- 5. The FCC is empowered to issue rules and regulations implementing the TCPA. The FCC has clarified that text messages qualify as "calls" under the TCPA, affirming that:

under the TCPA, it is unlawful to make any call using an automatic telephone dialing system or an artificial or prerecorded message to any wireless telephone number. Both the statute and our rules prohibit these calls, with limited exceptions, "to any telephone number assigned to a paging service, cellular service, or any service for which the party is charged." This encompasses both voice calls and text calls to wireless numbers including, for example, short message service (SMS) calls, provided the call is made to a telephone number assigned to such service.

In re Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, Report and Order ("2003 Order"), 18 FCC Rcd. 14014, 14115 (July 3, 2003) (emphasis added); see Gager v. Dell Fin. Servs., LLC, 727 F.3d 265, 269 n.2 (3rd Cir. 2013).

- 6. The FCC has further clarified that, except for calls made by tax-exempt nonprofit organizations or health care messages, any telephone call using an automatic telephone dialing system that includes or introduces an advertisement or constitutes telemarketing must have prior express written consent as provided at 47 C.F.R. § 64.1200(f)(8) to be compliant with the TCPA. 47 C.F.R. § 64.1200(a)(2). (emphasis added). The FCC defines "telemarketing" as "the initiation of a telephone call or message for the purpose of encouraging the purchase or rental of, or investment in, property, goods, or services." 47 C.F.R. § 64.1200(f)(12).
- 7. The FCC has found that automated or prerecorded calls are a greater nuisance and invasion of privacy than live solicitation calls, and such calls can be costly and inconvenient. The

FCC also recognized that wireless customers are charged for incoming calls whether they can pay in advance or after the minutes are used. *2003 Order*, 18 FCC Rcd. 14014, 14115.

- 8. Plaintiff, on behalf of himself and all others similarly situated, brings this case as a class action asserting claims against Defendant under the TCPA.
- 9. Plaintiff is informed and believes, and upon such information and belief avers, that this action is based upon a common nucleus of operative facts because the unsolicited automated text messages at issue were and are being sent in the same or similar manner. This action is based on the same legal theory, namely liability under the TCPA.
- 10. This action seeks relief expressly authorized by the TCPA: (a) injunctive relief enjoining Defendant from sending unsolicited automated text messages without prior express consent; (b) injunctive relief enjoining Defendant from sending unsolicited automated text messages that includes or introduces an advertisement or constitutes telemarketing without prior express written consent; and (c) an award of statutory damages in the minimum amount of \$500 for each violation of the TCPA, and, in the event of finding a willful or knowing violation, to have such damages trebled, as provided by § 227(b)(3) of the Act.

JURISDICTION AND VENUE

- 11. This Court has subject matter jurisdiction under 28 U.S.C. § 1331 and 47 U.S.C. § 227.
- 12. Venue is proper in this Court pursuant to 28 U.S.C. § 1391(b) because Plaintiff resides within this judicial district and Defendant has made contacts within this judicial district and/or has committed tortious acts within this judicial district.

PARTIES

13. Plaintiff is, and at all times mentioned herein was, a citizen and resident of Illinois.

- 14. Defendant, Carvertise, Inc., is a Delaware corporation.
- 15. Defendant is an advertising/marketing company that provides advertisers with "a new way of reaching their audience" by placing ad decals on a driver's vehicle, who in turn make money for displaying the advertisement while driving around. "Through this mutually beneficial relationship, brands use Carvertise to get their message seen in certain geographic locations while drivers join us to make money for something they already do."¹

FACTS

- 16. On or about October 6, 2020, Plaintiff received a text message on his personal cellular telephone stating "Hey there! This is Carvertise we pay you to advertise on your car... and you matched with a \$300 campaign! Woohoo! Learn more here: https://nxt.to/1gXJjyF." A screenshot of the October 6, 2020 text is attached hereto as Exhibit A.
- 17. The text message provides promotional content for Defendant's products or services and was sent with the goal of enticing Plaintiff to utilize its products and services and to contact Defendant to learn more about them.
- 18. The Text is impersonal in nature and the message utilizes boilerplate language. Thus, on information and belief, the Text was sent to recipients *en masse*.
- 19. Based on the foregoing, no human directed the text message to Plaintiff's cellular number; rather, Plaintiff's number was called using a random or sequential number generator with the capacity to store or produce those numbers. In other words, on information and belief, Defendant sent or transmitted, or had sent or transmitted on its behalf, the Text to Plaintiff's cellular telephone using an automatic telephone dialing system as defined by 47 U.S.C. § 227(b)(1)(A) and the FCC.

¹ Information obtained from Defendant's website, www.carvertise.com, last visited October 7, 2020.

- 20. Plaintiff never provided his cellular telephone number to Defendant.
- 21. Plaintiff never requested, desired, permitted, or otherwise provided his prior express consent to Defendant to send or transmit the Text or any other texts to his cellular telephone.
- 22. Plaintiff never provided his prior express written consent to Defendant to send or transmit the Text or any other advertisement or telemarketing to his cellular telephone.
- 23. As a result of receiving the Text, Plaintiff incurred expenses to his wireless service, wasted data storage capacity, suffered the nuisance, waste of time, and aggravation that accompanies receipt of such unauthorized advertisements, and was subjected to an intrusion upon his seclusion and invasion of privacy.
- 24. On information and belief, Defendant sent the Text, or other text messages, *en masse* to a list of thousands of randomly generated cellular telephone numbers using an ATDS.
- 25. On information and belief, Defendant sent the Text, or other text messages, to Plaintiff and the Class members using equipment that had the capacity to store or produce telephone numbers to be called using a random or sequential number generator, and to dial such numbers without human intervention.
- 26. On information and belief, Plaintiff and the Class members did not provide Defendant with prior express written consent to receive such text messages and, as a result, incurred expenses to their wireless services, wasted data storage capacity, suffered the aggravation that accompanies receipt of such unauthorized advertisements, and were subjected to an intrusion upon seclusion.

CLASS ACTION ALLEGATIONS

27. Pursuant to Fed. R. Civ. P. 23(a) and (b)(3), Plaintiff brings this class action on behalf of the following Classes:

Autodialed Class

All individuals in the United States who, within the four years prior to the filing of the instant Complaint, received one or more texts to their cellular telephones from Defendant through the use of an automatic dialing system and who did not provide prior express consent to receive such text messages.

Autodialed Telemarketing Class

All individuals in the United States who, within the four years prior to the filing of the instant Complaint, received calls and/or texts advertising Defendant's property, goods, or services to their cellular telephones from Defendant through the use of an automatic dialing system and who did not provide prior express written consent to receive such calls/texts.

Excluded from the Classes are the Defendant and its officers, directors, employees, and agents and members of the Judiciary. Plaintiff reserves the right to amend the class definition upon completion of class certification discovery.

- 28. <u>Class Size (Fed. R. Civ. P. 23(a)(1))</u>: Plaintiff is informed and believes, and upon such information and belief avers, that the number of persons and entities of the Classes is numerous and joinder of all members is impracticable. Plaintiff is informed and believes, and upon such information and belief avers, that the number of Class members is at least forty (40) based on Defendant's use of automated and impersonal text message content sent via a telephone number with an automated message center.
- 29. <u>Commonality (Fed. R. Civ. P. 23 (a)(2)):</u> Common questions of law and fact apply to the claims of all class members. Common material questions of fact and law include, but are not limited to, the following:

- a. Whether Defendant sent non-emergency text messages to Plaintiff and the Class members' cellular telephones using an automatic telephone dialing system;
- b. Whether Defendant had prior express written consent to send its automated text messages;
 - c. Whether Defendant's conduct was knowing and/or willful;
- d. Whether Defendant is liable for damages, and the amount of such damages; and;
 - e. Whether Defendant should be enjoined from such conduct in the future.
- 30. Typicality (Fed. R. Civ. P. 23(a)(3)): Plaintiff's claims are typical of the claims of all Class members. Plaintiff received the same or substantially similar unsolicited text messages as the other Class members sent by or on behalf of Defendant advertising the availability or quality of goods and services of the Defendant during the Class Period. Plaintiff is making the same claims and seeking the same relief for himself and all Class members based upon the same federal statute. Defendant has acted in the same or in a similar manner with respect to the Plaintiff and all the Class members by sending Plaintiff and each member of the Class the same or other text messages.
- 31. <u>Fair and Adequate Representation (Fed. R. Civ. P. 23(a)(4)):</u> Plaintiff will fairly and adequately represent and protect the interests of the class. Plaintiff is interested in this matter, has no conflicts, and has retained experienced class counsel to represent the class.
- 32. <u>Predominance and Superiority (Fed. R. Civ. P. 23(b)(3)):</u> Common questions of law and fact predominate over any questions affecting only individual members, and a class action is superior to other methods for the fair and efficient adjudication of the controversy because:
 - a. Proof of Plaintiff's claims will also prove the claims of the Class without the need for separate or individualized proceedings;

- b. Evidence regarding defenses or any exceptions to liability that Defendant may assert and attempt to prove will come from Defendant's records and will not require individualized or separate inquiries or proceedings;
- c. Defendant has acted and is continuing to act pursuant to common policies or practices in the same or similar manner with respect to Plaintiff and all Class members;
- d. The amount likely to be recovered by individual Class members does not support individual litigation. A class action will permit a large number of relatively small claims involving virtually identical facts and legal issues to be resolved efficiently in one proceeding based upon common proofs; and
 - e. This case is inherently manageable as a class action in that:
 - Defendant identified persons or entities to receive the unauthorized text messages and Defendant's computer and business records will likely enable
 Plaintiff to readily identify class members and establish liability and damages;
 - ii. Liability and damages can be established for Plaintiff and the Class with the same common proofs;
 - iii. Statutory damages are provided for in the statute and are the same for Plaintiff and all Class members and can be calculated in the same or a similar manner;
 - iv. A class action will result in an orderly and expeditious
 administration of claims and it will foster economics of time, effort, and expense;
 - v. A class action will contribute to uniformity of decisions concerning

 Defendant's practices; and

vi. As a practical matter, the claims of the Class are likely to go unaddressed absent class certification.

Violation of 47 U.S.C. § 227(b)(1)(A)(iii) – ATDS/Telemarketing Calls

- 33. As stated, the TCPA prohibits the use of auto-dialers to make <u>any</u> call to a cellular telephone number in the absence of an emergency or the prior express consent of the person being called. 47 U.S.C. § 227(b)(1)(A)(iii). The FCC has further clarified that, except for calls made by tax-exempt nonprofit organizations or health care messages, any telephone call using an automatic telephone dialing system that includes or introduces an advertisement or constitutes telemarketing must have prior express <u>written</u> consent as provided at 47 C.F.R. § 64.1200(f)(8) to be compliant with the TCPA. 47 C.F.R. § 64.1200(a)(2) (emphasis added).
- 34. Plaintiff received at least one text from Defendant on October 6, 2020. The Text is an advertisement as defined by 47 C.F.R. § 64.1200(f)(1) because it promotes Defendant's property, goods, or services.
- 35. The Text was an impersonal advertisement from Defendant and sent to Plaintiff's cellular telephone.
- 36. Plaintiff provided neither his prior express consent nor his prior express written consent to receive such text.
- 37. Based on the foregoing, on information and belief, Defendant sent the same or substantially similar texts to the Class members *en masse* without their prior express consent or prior express written consent.
- 38. Defendant sent the Text, or had it made and sent on its behalf, using an automatic telephone dialing system or device which has the capacity to store or produce telephone numbers to be called using a random or sequential number generator, and to dial such numbers.

- 39. Defendant utilized equipment that sent text messages, including the Text here, to Plaintiff and other Class members simultaneously and without human intervention.
- 40. By making such call and sending such text to Plaintiff and the Class, Defendant violated 47 U.S.C. § 227(b)(1)(A)(iii).
- 41. As a result of Defendant's conduct and pursuant to § 227(b)(3) of the TCPA, Plaintiff and Class members were harmed and are each entitled to a minimum of \$500.00 in damages for each violation. To the extent the Court finds that Defendant's conduct was knowing or willful, the Court may treble the amount of damages. Plaintiff and the Class are also entitled to an injunction against future calls and/or texts by or on behalf of Defendant that utilize an ATDS.

WHEREFORE, Plaintiff, GEORGE KOSTAKIS, individually and on behalf of all others similarly situated, demands judgment in his favor and against Defendant, CARVERTISE, INC., as follows:

- A. That the Court adjudge and decree that the present case may be properly maintained as a class action, appoint Plaintiff as the representative of the Class, and appoint the Plaintiff's counsel as counsel for the Class;
- B. That the Court award actual monetary loss from such violations or the sum of five hundred dollars (\$500.00) for each violation, whichever is greater, and award treble damages if the violations were done willfully and/or knowingly;
- C. That the Court award prejudgment interest from the date the Text was sent to the date the Court enters judgment;
 - D. That the Court enjoin the Defendant from additional violations; and
- E. That the Court award costs and such further relief as the Court may deem just and proper.

Respectfully submitted,

GEORGE KOSTAKIS, individually and as the representative of a class of similarly-situated persons,

By: <u>/s/ Ryan M. Kelly</u>

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